



COMMUNICATIONS COMPLIANCE

One platform. Total coverage.

Recording, archiving and analysis of your
digital customer communications.

THE SITUATION

Fragmented communication meets increasing regulation

Compliance is becoming increasingly complex for financial institutions.

Today, companies communicate via voice, video, chat, screen sharing, mobile, and email. Communications are spread across **different platforms, archives, and data silos.**

At the same time, regulatory requirements are increasing due to **MiFID II, DORA, Dodd-Frank, and FCA guidelines** – ranging from recording requirements to behavioral oversight and real-time monitoring.

Fragmented systems make it difficult to achieve consistent and traceable compliance governance.

- 01** More channels increase complexity and the regulatory oversight burden.

- 02** Regulators expect real-time monitoring and full transparency.

- 03** Isolated systems create blind spots and compliance risks.



THE GAP

Only 3 % of communication is reviewed

Uncontrolled communication becomes a compliance risk.



„Companies can't control what they don't see. That's exactly where regulatory risks arise. These risks rarely arise from individual messages. It's only when patterns emerge across channels that they become visible“

– Dr. Gerald Kromer, CEO ASC Technologies

THE ANSWER

One platform. Total coverage.

One single source of truth for trustworthy communications compliance across all channels.

ASC combines comprehensive communication capture, unified archiving, and intelligent analytics in a single, **centralized communication compliance platform**. This creates a controllable foundation for transparency, traceability, and regulatory security.



turning
communication
into trust

One view.

Full control.

One workflow.

Seamless compliance.

One platform.

Total coverage.



RECORDING

Trust starts with seamless recording

For complete transparency across regulated communication.

ASC captures voice, video, chat, screen recordings, mobile communications, and email in a **centralized, tamper-proof, real-time environment**. This creates a fully traceable foundation for compliance across all communication channels.



voice



video



chat



screen
recording



mobile



email

20+ integrations

Mitel

Cisco

Zoom

Avaya

Genesys

BT

IPC

Unify

[Discover all integrations >](#)

CERTIFIED SOLUTION

Native compliance recording in Microsoft Teams

ASC is natively integrated into the Microsoft ecosystem.
Recording, compliance, and archiving operate within the
infrastructure your organization already uses.



ARCHIVING

Unified archiving ensures traceability.

This ensures that communication is securely stored at all times.

Regulated communications must remain **available, traceable, and audit-ready** over the long term. ASC centrally archives communication data in a tamper-proof repository, making it quickly accessible across all channels. This enables organizations to implement compliance requirements and internal processes with **greater control, efficiency, and security**.

- Freely selectable storage regions support data sovereignty and compliance
- Tamper-proof long-term archiving ensures complete auditability
- BYOK and BYOS provide greater control over data and encryption
- Cloud, on-premises, and hybrid storage strategies offer maximum flexibility



Cloud

Flexibly deployed via the ASC Cloud infrastructure or Microsoft Azure. Quickly scalable without the need for your own infrastructure.



On-Premise

For companies with advanced data protection and sovereignty requirements.



Hybrid

A combination of cloud and on-premises infrastructure for maximum flexibility in operations, storage, and compliance.

Certifications



ISO 9001



ISO 14001



ISO 27001



ISO 22301



SOC 2



ANALYZING

Compliance comes from understanding.

Agentic AI provides automated, real-time analysis.

01 HOLLISTIC

Analysis for full transparency

AI agents analyze all communications across all channels and in real time. Compliance teams gain visibility into risks, patterns, and regulatory-related activities.

02 EFFICIENT

AI Agents for intelligent preselection

A two-stage analysis model: fast AI models handle pre-classification, while more powerful models analyze only relevant communications. This reduces analysis time and resource consumption.

03 CONTROLLED

Controlled use of AI via MCP server

The MCP Server connects communication data in a controlled manner to external AI systems such as Microsoft Copilot, Azure AI Foundry, or customer-owned models – governance and compliance remain under control.

ONE DASHBOARD

Central view of regulatory communications

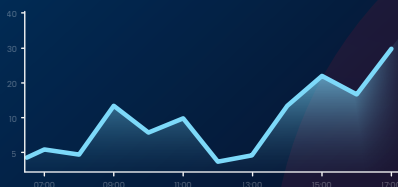
One platform. All communication channels. In real time.

Record, archive, and analyze – for greater control, transparency, and compliance.

RECORDING



36 active interactions



Agents in call

ANALYZING



11 policy violations detected



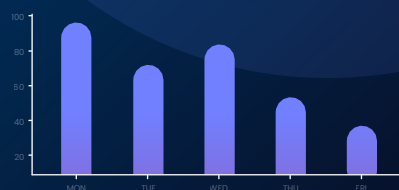
MiFID II Detection Risk Statement 00:01:47

Detected in real time

ARCHIVING



48h archived today



Communication archived

DEPLOYMENT

One day ready.

Productive compliance in just one day.

ASC enables productive deployment within 24 hours. As a cloud-native platform, recording, archiving, and analyzing can be quickly integrated and deployed for production use without complex project phases.



STEP 01 | ~ 2 H

Setup & Configuration

Tenant integration, channel selection, compliance settings.



STEP 02 | ~ 4 H

Integration & Provisioning

Platform integration, user setup, archiving rules.



STEP 03 | ~ 2 H

Validation & Go-Live

Test run, review, production operation.



AFTER 24 HOURS PRODUCTIVELY

Recording · Archiving · Analyzing

TRUST LAYER

Trust is build through experience.

ASC combines German roots with European standards and a global presence.



ASC has been supporting organizations with regulated communications **for more than 60 years**. As a family-owned company with German roots, ASC combines **European standards** with a **global presence** and trusted partnerships with leading technology and communication platforms worldwide.

01 Leading technologies

Native integration with leading cloud and communication platforms.

02 long-standing partnerships

Collaboration with international technology partners.

03 Global compliance expertise.

Local expertise and global projects support in regulated markets.

TALK TO EXPERTS NOW

Ready for full communication compliance?

Talk to our experts about **regulatory requirements**, **existing communication landscapes**, and **modern compliance strategies**.

[Request a personal demo >](#)

ABOUT ASC TECHNOLOGIES

ASC turns communication into trust. In a world of growing regulatory complexity, ASC ensures that digital interactions are secure, reliable, and come with full audit-trails. The integrated platform for communication compliance captures and analyzes communication data, providing a centralized view across all media. Companies gain control over their communications, identify risks early on, and make evidence-based decisions. This is not just about innovation, but about responsibility. With headquarters in Germany, subsidiaries in 15 locations, and partners in over 60 countries, ASC is a leading provider of communication governance in Europe and worldwide. ASC protects what is most valuable to companies: their customers' trust.

turning
communication
into trust

© 2026 ASC Technologies AG



LEADING IN COMMUNICATION COMPLIANCE

E-MAIL
hq@asc.de

WEB
asctechnologies.com

HEADQUARTERS

ASC Technologies AG | Seibelstraße 2-4
63768 Hösbach, Germany

