

AI-driven Analytics

Transforming data into knowledge!

Artificial intelligence (AI) can quickly evaluate vast amounts of data, identifying patterns and correlations more efficiently.

Analyzing your communication not only saves time and money, but also helps achieve long-term business goals.

USE CASE

AI provides numerous benefits that can assist you in various areas:



Increase
compliance



Mitigate
risks



Shorten work
processes



Improve customer
experience



Gain business
insights

Get a **30-DAY** free trial!

BOOK NOW

Learn more about [Recording Insights](#)

AI Policy Engine

Meet compliance regulations
AI-driven, automated, easy

Data security is paramount!

Geodiversity

Geodiversity allows you to store and analyze data in your Azure region.

Keep full control of your data

You can ensure that your sensitive data is not used for training or enriching OpenAI models.

Be safe

Integrated mechanisms for detecting harmful use not only ensure application security, but also underline the ethical responsibility in dealing with AI.

Responsible AI

Microsoft Azure focuses on improved workflows and ethical customer data handling through encryption and the elimination of data training.

„It simply works. Recording Insight’s powerful analytics tools enhanced our team’s efficiency – allowing our staff to focus on providing great customer service and giving them more time to tackle other critical tasks.”

– **Matthew Key**,
Systems Administrator Olympus Insurance

✓ AI-driven analytics of all content (voice, chat, screen, video)

✓ Automated search for critical keywords, patterns, and phrases

✓ Use of predefined ASC templates for rules, patterns, or categories

✓ Just ask – Azure **OpenAI** answers

Über ASC

ASC is a worldwide leading provider of software and cloud solutions in the field of omni-channel recording, quality management, and analytics. We offer solutions for recording as well as AI-based analysis and evaluation of all communications – with full flexibility as a cloud service, on-premise or as a hybrid solution. Headquartered in Germany with subsidiaries in 14 countries and experienced system integration partners in over 60 countries, ASC is the #1 Europe-based player in its industry.

ASC Technologies AG

Seibelstraße 2-4
63768 Hösbach, Germany
T. +49 6021 5001 0
E. hq@asc.de

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