



We record & analyze communications

Unlocking **Webex** for Communications in Regulated Markets With **Recording & AI**

Streamline Compliance Recording for **Webex Meetings** and **Webex Calling**






In highly regulated markets such as financial industries, the public sector, and healthcare, compliance recording is mandatory for internal and external communications.

Leverage ASC solutions to enhance your Webex interactions by integrating compliance recording and AI-driven analytics to meet regulations like GDPR, MiFID II, and Dodd-Frank.

Recording & Analytics for Webex Meetings

-  **Comprehensive recording**
Including audio, video, and chat conversations
-  **Safe storage**
Securely store data to meet compliance requirements
-  **Analytics and reporting**
Valuable insights with powerful search, replay, and analysis tools

Recording & Analytics for Webex Calling

-  **Cloud-based solution**
Benefit from a Cisco-certified recording solution
-  **Seamless integration**
Easily configurable within the Cisco Webex Control Hub
-  **Search and insights**
Understand patterns, call quality, and improve efficiency

Certified Partner for Cisco Solutions



Preferred
Solution
Partner

ASC is a certified Cisco Solution Partner, specializing in recording, quality management, and AI-driven analytics, along with a fully integrated VoIP recording system.

ASC records all communication channels including landlines, mobile phones, video calls and screen activity. Additional tools for quality management, speech analytics, eLearning and workforce optimization complete the suite.



Cloud Solution

Certified by
Cisco



Fast and Easy Deploy

Optimized
onboarding and
integration



Fully Secure

Fail-safe and
redundant operation

Get a **DEMO** of seamless
recording and AI solutions

[Unlock the full potential of your communications](#)

CONTACT US

More than just Recording

Discover the Power of AI

Meet compliance regulations
AI-driven, automated, easy

Data security is paramount!

Geodiversity

Geodiversity allows you to store and analyze data in your Azure region.

Keep full control of your data

You can ensure that your sensitive data is not used for training or enriching OpenAI models.

Be safe

Integrated mechanisms for detecting harmful use not only ensure application security, but also underline the ethical responsibility in dealing with AI.

Responsible AI

Microsoft Azure focuses on improved workflows and ethical customer data handling through encryption and the elimination of data training.

- ✓ AI-driven analytics of all content (voice, chat, screen, video)
- ✓ Automated search for critical keywords, patterns, and phrases
- ✓ Use of predefined ASC templates for rules, patterns, or categories
- ✓ Just ask – Azure **OpenAI** answers

“It simply works. Recording Insight’s powerful analytics tools enhanced our team’s efficiency – allowing our staff to focus on providing great customer service and giving them more time to tackle other critical tasks.”

– **Matthew Key**,
Systems Administrator Olympus Insurance

ASC Technologies

ASC is a global leader in compliance recording, quality management and AI-based analytics. Our solutions help organizations evaluate their communications-based data, securely meet regulatory requirements, and optimize customer service. Using AI, conversations are analyzed in real-time to detect compliance violations and assess the quality of customer interactions. Financial services, contact center, and public safety organizations rely on ASC to ensure their communication is legally compliant and customer-centric. Our solutions are scalable and flexible - available as cloud services, on-premise, or in hybrid environments. Headquartered in Germany, with subsidiaries in 16 locations and a global partner network in over 60 countries, ASC is the #1 in Europe and sets standards for AI-based communication technology worldwide.

