

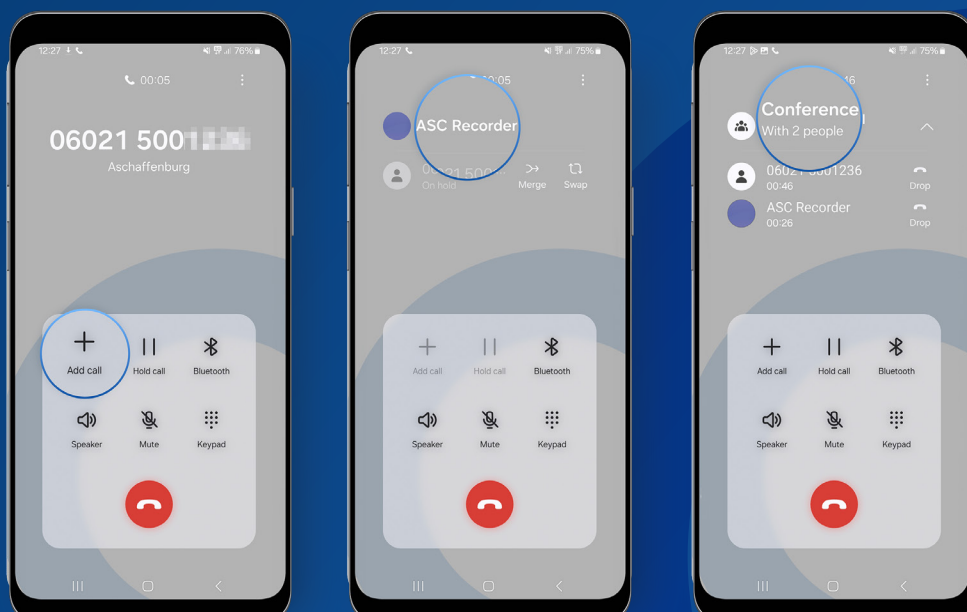


Neo Cloud Dial-In

Highest Availability for Compliance Recording

Unified Communications as a Service solutions (UCaaS) such as **Microsoft Teams** enable flexible working and multimedia communication. But what if the service goes down?

The **Neo Cloud Dial-In Recording Service** meets legal recording requirements. An additional phone number is integrated into the call, automatically starts the recording with a compliance announcement, and stores it securely in the **Neo Cloud**.





Neo Cloud Dial-In Reliable Backup Solution

Learn more about the benefits and use cases of Neo Cloud Dial-In.

Fast fallback for service outages

- ✓ Dial-in recording for landline, mobile, and desktop devices.
- ✓ Seamless compliance assurance, even if your UCaaS platform fails.
- ✓ Storage in the Neo Cloud in the preferred Azure region, tamper-proof and encrypted.

Simple operation ready when needed

- ✓ Call is recorded by three-way conference with the Neo Dial-In number.
- ✓ Automatic compliance announcement for participants.
- ✓ Pause and resume function for targeted control of the recording.

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ASC Technologies

ASC is a global leader in compliance recording, quality management and AI-based analytics. Our solutions help organizations evaluate their communications-based data, securely meet regulatory requirements, and optimize customer service. Using AI, conversations are analyzed in real-time to detect compliance violations and assess the quality of customer interactions. Financial services, contact center, and public safety organizations rely on ASC to ensure their communication is legally compliant and customer-centric. Our solutions are scalable and flexible - available as cloud services, on-premise, or in hybrid environments. Headquartered in Germany, with subsidiaries in 15 locations and a global partner network in over 60 countries, ASC is the #1 in Europe and sets standards for AI-based communication technology worldwide.



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