



We record & analyze communications

Finanzlab's cooperation with ASC: Enhancing Compliance and Data Security



Finanzlab, a prominent financial consultancy based in Lausanne and Geneva, Switzerland, has teamed up with ASC to enhance regulatory compliance and data security within Microsoft Teams. Committed to delivering top-tier financial services and upholding the highest industry standards, Finanzlab is embarking transformative journey to meet and exceed regulatory requirements.



CLIENT NAME

Finanzlab SA

INDUSTRY

Financial Institution

SOLUTION

Recording Insights
in Microsoft Teams

REGION

Lausanne,
Switzerland

www.finanzlab.ch

Opportunity

Finanzlab's primary goal is to ensure strict adherence to financial regulations and standards. This entails comprehensive recording of voice communication during calls and meetings, ensuring transparency and compliance. Collaborating with ASC empowers them to strengthen data security and enhance compliance processes, allowing Finanzlab to navigate the complexities of financial regulations while streamlining communications and data management. This collaboration underscores Finanzlab's unwavering dedication to providing prime financial consulting services.

Highlighted Key Points

- REGULATORY ADHERENCE
- STREAMLINED PLAYBACK
- COST-EFFECTIVE
- IMPROVED TRANSPARENCY

Solution

To address this need, Finanzlab has implemented ASC's Recording Insights solution. This solution enables them to efficiently and seamlessly record and playback their communications, ensuring they meet the compliance standards crucial in their industry.

The language used by customer advisors during securities trading is recorded, allowing for a swift and convenient retrieval of vital information. The implemented solution offers Finanzlab SA a user-friendly, cost-effective, and always-available recording tool, enabling them to stay ahead in the competitive financial consulting landscape.

“ASC's compliance solution made it easy for us to secure the calls in a legally compliant way and ensure fast availability. We really appreciate the fast onboarding”

— Vincent Bonnard, Founding Partner

Benefits of Market-leading Compliance

● REC

Capturing all media in Teams (voice, video, chat, screen & others)



AI-based Compliance Engine for automated risk management



Meet all regulatory compliance



Native Teams App, certified by Microsoft



Azure geo-redundancy, any selectable region (secure storage in Switzerland)



Fast & easy onboarding requirements

About ASC Technologies

ASC is a worldwide leading provider of software and cloud solutions in the field of omnichannel recording, quality management, and analytics. We offer solutions for recording as well as AI-based analysis and evaluation of all communications – with full flexibility as a cloud service, on-premise or as a hybrid solution. Headquartered in Germany with subsidiaries in 14 countries and experienced system integration partners in over 60 countries, ASC is the #1 Europe-based player in its industry.

ASC Technologies AG

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